

United States Postal Service®

INDUSTRY ALERT

November 3, 2020

Product Tracking & Reporting / System Maintenance / November 8, 2020

Product Tracking and Reporting has scheduled maintenance as follows:

Start time:	Sunday	November 8, 2020	8:00 PM EST US
End time:	Sunday	November 8, 2020	11:00 PM EST US

- Inbound Shipping Services manifest files, Shipping Partner event files, and Operational tracking event data will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking information may be stale and temporarily unavailable.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

###

*Please visit us on the USPS [Industry Outreach](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza, RM 4411
Washington DC 20260*